

Event Refund Policy



Once a participant is registered for an event, the qualifications listed below will be used to determine if a refund can be given when a participant is unable to attend the event. It is the responsibility of the parent or guardian to notify Girl Scouts of Kansas Heartland in writing of a cancellation more than 14 days prior to the program start date. Refunds are given in the manner in which they were paid, and to the account of fee origination. Girl Scouts of Kansas Heartland reserves the right to cancel any session when deemed necessary.

100% Refund, less any deposit	<ul style="list-style-type: none"> Any cancelation more than 14 days prior to the event, unless otherwise posted in the event description
100% Refund, including deposit	<ul style="list-style-type: none"> Council cancels the event for any reason Council reschedules the event and member is unable to attend the new date or time
80% Refund, less any deposit	<ul style="list-style-type: none"> A member is certified ill by a physician (doctor's note required) A family emergency occurs
No Refund	<ul style="list-style-type: none"> A participant is a no-show or does not provide the proper paperwork to attend the event A participant leaves early due to homesickness, parent's request or other non-medical reason Changes are made to an event schedule for safety reasons such as inclement weather Cancellation request is received 14 or fewer days prior to the event or without needed documentation
Non-refundable items	<ul style="list-style-type: none"> GSUSA membership fee Optional purchases made during event registration
Refund Method	<ul style="list-style-type: none"> Refunds are given in the manner in which the fee was paid
Exceptions	<ul style="list-style-type: none"> Another person from the same family or troop may be substituted in place of the one unable to attend Some events, including travel, may require an earlier registration deadline and cancellation date, which will be posted in the event description and/or promotional resources Volunteer learning opportunities may be cancelled up to 5 days prior to the training. If materials have been sent in advance they must be returned in NEW condition prior to the refund.
How to cancel a reservation	<p>Notify council immediately: Mail: 360 Lexington Road, Wichita, KS 67218 Email: info@gskh.org Call: 888-686-MINT</p> <p>Please provide as much information as possible, including:</p> <ul style="list-style-type: none"> Member's name Event name and start date Specific reason for cancellation